

New Customer Checklist For Dogs

Click on [Book a Stay](#) on our website to create an online portal to provide your personal and pet information plus to request a reservation. Or give us a call #410-822-1921 and we can set everything up for you.

Upload onto your online portal or email the following documents to goldenwoodoxford@gmail.com -

- Rabies Vaccination
- Distemper Vaccination
- Bordetella Vaccination (Kennel Cough)

(Vaccinations must be up to date and must be from a licensed veterinarian.)

- Digital photo of your dog (For on their new run card)
- Copy of your Driver's License

What to bring:

- Food in a sealed plastic container. Only bring enough food for the stay plus one extra day just in case. (No big boxes or large bags of food.)
- Medications (if needed), pill pockets, etc. (We ask that the pills be placed into a pill organizer if administering more than one medication).
- Leash

***We do have a fridge for any medications or foods that need to be kept in a fridge.
We provide the food and water bowls for your dog.***

Optional items to bring along:

- Bedding, Blankets, Pillows, etc.
- Toys
- Treats - Only bring enough for the stay. (No big boxes or large bags.)
- Special food/water bowls if needed (elevated for larger breeds, slow eating bowls, etc).
We do not allow any glass or porcelain bowls.

Label EVERYTHING with your dog's name and your last name - your carry bag, food bag, treat bag, medications, etc.

When you arrive: (Plan an additional 5-10 minutes for your first visit.)

- Leave your dog in your vehicle.
- Bring food, bedding, etc into the office.
- We will review our kennel agreement with you.
- And review any additional information needed.
- Then we'll get the dog room set up for your dog.
- You will then be able to get your dog from the vehicle.

We take payment at pick-up. We accept all major credit cards, checks and cash.