New Customer Checklist For Cats

Click on Book a Stay on our website to create an online portal to provide your personal and pet information plus to request a reservation. Or give us a call at 410-822-1921 and we can set everything up for you.

We ask that you upload onto your online portal or email the following documents to oxford@goldenwoodpets.com before your reservation:

- ❑ Rabies Vaccination
- ❑ Feline 3 Way Booster Vaccination (Distemper)

(Vaccinations records must show the expiration dates and must be from a licensed veterinarian. We cannot receive anything handwritten.)

- ❑ Digital photo of your cat (For on their new run card)
- ❑ Copy of your Driver's License
- ❑ Sign the Agreement

What to bring:

- ❑ Food in a sealed plastic container. Only bring enough food for the stay plus one extra day just in case. (No big boxes or large bags of food.)
- ❑ Medications (if needed), pill pockets, etc. (We ask that the pills be placed into a pill organizer if administering more than one medication).

We do have a fridge for any medications or foods that need to be kept in a fridge.
We provide the food and water bowls for your cat.

Optional items to bring along:

- ❑ Bedding/Blanket
- ❑ Toys
- ❑ Treats - Only bring enough for the stay. (No big boxes or large bags.)

Label EVERYTHING with your cat's name and your last name - your carrier, food bag, treat bag, medications, etc.

When you arrive: (Plan an additional 5-10 minutes for your first visit.)

- ❑ Leave your cat in your vehicle.
- ❑ Bring food, bedding, etc into the office.
- ❑ We will review any additional information needed.
- ❑ Then we'll get the cat condo set up for your cat.
- ❑ You will then be able to get your cat from the vehicle.

Payment is collected at pick-up. We accept all major credit cards.

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Drop-off & Pick-up Hours:

Monday - Friday 7am - 10am & 4pm - 6pm
Saturday 7am - 10am
Sunday 4pm - 6pm

Closed for drop-off & pick-up on all major holidays.